## **Consumer Actions and SFS in Japan**

Process	Concert goer	CD listener	SFS (present about CD)
Attention	Flyers	Magazine "the Record-geijutsu"	x
	Free magazine "Bravo"	Web portal	×
	Newspaper advertisement	Online stores exposure at HOME comments by customers rating by customers special feature	<ul> <li>need to search</li> <li>high reputation</li> <li>very high</li> </ul>
		CD stores POP trial audition poster, panel, place special feature	very influential in Japan × × ×
		Viral	strong but limited
Interest	Magazines(promotional articles) Ongaku-no-tomo Mostly Classic  Website	Search (need to enter keywords) Website, Blog	high reputation
Action	Ticket services(website) Ticket Pia e-plus Box Office	Online stores HMV Amazon  CD stores HMV Tower Records Ishimaru(Akihabara)	
Feedback	Reviews Magazines, Newspapers Blog Viral	Blog Viral	high reputation strong but limited

Exposure to the masses

Exposure to the masses

## **Opinion by Ushio**

Japanese classical music lovers divide to two types. The first is people who can access foreign information. SFS is already appreciated by them. But the majority is people who depend on information written or spoken by Japanese language only. (I think we need Japanese subtitles in KEEPING SCORE DVDs!) They are influenced by massmedia.

The SFS' high reputation among the former doesn't spread to the latter now.

To raise it generally around Japan, the recognition of the latter is essential.